



RESPONSIBILITY FOR ROOM CONDITION

Our team puts in a great deal of effort to make sure your room is clean and in good condition. Rooms and suites may have some normal wear from usage over time. Items such as small paint chips, scratches in wood/painted furniture, or pinholes in corkboard are considered “normal wear”. It is the responsibility of each student to inspect their space at move-in and report the condition of the space.

When inspecting the room/suite you should look for items such as: wall damage (holes, large paint chips, etc.), flooring damage (large stains or tears), mattress damage (inspect seams for tears/holes), common area condition and broken furniture. As with any rental we encourage you to take pictures/video of the space at move-in and keep them for your records.

All residents must complete a Room Condition Report within 72 hours of check-in. Please provide the location and detailed description of the damage.

Examples of damage description:

1. Large paint chip on wardrobe, right side of room
2. Tear in mattress seam, long side closest to wall, bottom bunk
3. Missing light cover above vanity in suite bathroom
4. Large dent on front door of fridge
5. Missing window screen

To submit your Room Condition Report, go to <https://axs.uidaho.edu/RoomConditionForm/>.

If you do not report what you consider damage in your room/suite, you may be billed for the damage when you check-out. When you are ready to move-out, your room will need to be thoroughly cleaned, all personal items removed, and returned to the condition in which you received it.

If you find items that need immediate attention such as those listed below, submit a request for service, <https://auxiliaries.uidaho.edu/ServiceRequests/>, so we can repair them as soon as possible:

1. Leaking faucet, toilet or shower head
2. Bedframe broken/cracked
3. Missing window screen needs replaced

If you have questions or concerns, talk to your Resident Assistant or email us at housing@uidaho.edu.