



THE GOLD STANDARD OF CUSTOMER RELATIONS

Inspirational Quotes

Live your life so that your children can tell their children that you not only stood for something wonderful—you acted on it.

—Unknown

If you are patient in one moment of anger, you will escape a hundred days of sorrow.

—Unknown

Kind words can be short and easy to speak, but their echoes are truly endless.

—Mother Theresa

By being grateful, people make themselves deserving of yet another kindness.

—Nigerian Proverb

Most of the important decisions are not made by generals.

—Unknown

Be kind, for everyone you meet is fighting a hard battle.

—Plato

Doing your best at this moment puts you in the best place for the next moment.

—Oprah Winfrey

No person was ever honored for what he received. Honor has been the reward for what he gave.

—Calvin Coolidge

No one would remember the Good Samaritan if he only had good intentions.

—Margaret Thatcher

To give real service you must add something which cannot be bought or measured with money, and that is sincerity and integrity.

—Donald A. Adams

The smallest good deed is better than the grandest good intention.

—Joseph Duquet

If you want to lift yourself up, lift up someone else.

—Booker T. Washington

A problem is a chance for you to do your best.

—Duke Ellington

The most important thing in communication is to hear what isn't being said.

—Peter Drucker

Most conversations are just alternating monologues. The question is: is there any real listening going on?

—Leo Buscaglia

What you want to be eventually, you must be everyday. With practice, the quality of your deeds gets down to your soul.

—Frank Crane

We keep moving forward, opening up new doors, and doing new things, because we're curious and curiosity keeps leading us down new paths.

—Walt Disney

You are braver than you believe, stronger than you seem, and smarter than you think.

—Christopher Robin

We make a living by what we get, we make a life by what we give.

—Winston Churchill

There is no one I cannot teach something to, and no one from whom I cannot learn something.

—Unknown

We advance toward our destiny when we encourage others to reach theirs.

—Paul Wesselmann

You will not be known for the fruit you pick but by the trees you plant.

—Proverb



The purpose of life is to discover your gift. The meaning of life is giving your gift away.

—David Viscott

A person rarely succeeds at anything unless they have fun doing it.

—Robert E. Farrell

You never get a second chance to make a first impression.

—Robert E. Farrell

Customers have only as much power over your mood as you allow.

—Unknown

Motivation is everything. You can do the work of two people, but you can't be two people. Instead, you have to inspire the next person down the line and get him to inspire his people.

—Lee Iacocca

The quality of any product or service is what the CUSTOMER says it is.

—James Balkcom

There is only one boss. The customer. And, he can fire everybody in the company from the chairman on down simply by spending his money somewhere else.

—Sam Walton

Don't worry about profits, worry about service.

—Thomas Watson, Sr.